

# Terms and Conditions

Coos Health & Wellness has partnered with Point & Pay LLC, a third party service provider, to provide you with convenient online payment services via credit/debit card or electronic check payments. IN ORDER TO USE THIS SERVICE, YOU MUST PAY A NON-REFUNDABLE CONVENIENCE FEE IN ADDITION TO THE AMOUNT OWED TO COOS HEALTH & WELLNESS. Please note that Point & Pay will appear as the merchant of record next to your payment on your bank or credit card statement.

The convenience fee is 2.49% for credit/debit cards with a minimum of \$2.00. The convenience fee for electronic checks is a flat fee of \$1.50. Coos County does not collect or retain any portion of the convenience fee charged.

You are solely responsible for providing accurate and complete information to use this service and for confirming any amount owed to Coos Health & Wellness. Completion of your online payment is contingent upon both (1) the authorization of payment by your credit card company (or financial institution) and (2) acceptance of your payment by Coos Health & Wellness. If Point & Pay is unable to process your payment, PNP will attempt to notify you at least once using the contact information you have provided. If your payment is not processed or authorized by your credit card company/financial institution or your payment is not accepted by Coos Health & Wellness, your payment liability shall remain outstanding and you will continue to be responsible for the amount owed.

A valid e-mail address is required as a confirmation receipt is e-mailed to the user. To make a payment, you will have to provide your name or account number. Once you have opened the payment page, you will need to select the Payment Type and fill in all required fields.

Your use of this service is at your own risk. This service is provided as-is and as available without any express or implied warranties. The service provider shall not be liable for any direct, indirect, incidental, special, punitive or consequential damages that result in any way from your use of or inability to use this service or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation or transmission or any failure of performance.

Coos Health & Wellness does not generally issue any refunds for payments processed via this website. However, if you wish to inquire about initiating a potential refund, or have a question about your payment, please contact our office at 541-751-2432.

If you wish to accept these conditions of payment, click on this link to proceed to the payment page: [\*\*Accept\*\*](#)

If you decline to accept these conditions of payment, click on this link to return to the previous page: [\*\*Decline\*\*](#)